

Crosstex International Launches Infection Control Helpline: 1-8558-STERILE

Crosstex International, Inc., a recognized leader in infection prevention and control products and services, is proud to announce the launch of **8558-STERILE, a new toll-free Infection Control helpline.**

The Infection Control helpline was established after several infection control breaches made top news headlines in the dental sector. This spotlight on infection control protocol had many practices reviewing their procedures and also turning to manufacturers to ensure they understood product IFUs (Instructions for Use) and the frequency required to meet physical, chemical and biological monitoring CDC compliance guidelines.

In response to these questions, Crosstex established a dedicated Helpline. This Helpline, unlike other Crosstex customer service phone numbers, is answered only by clinicians. These clinicians work on behalf of Crosstex to help educate the industry on proper sterility assurance and infection control processes, and they can identify with callers as they've "been in their shoes."

Also, it is important to note that although Crosstex is a well-known industry leader for its line of personal protection equipment (face masks, bibs, gloves), what some may not know is that Crosstex has two testing laboratories that process over 2.5 million mail-in spore tests annually! These spore tests are received from a diverse range of customers (Distributors, Medical Institutions, Physicians, Veterinarians, Teaching Universities, Dentists, Dental Service Organizations, Group Purchasing Organizations and Government Agencies). As part of this mail-in service, Crosstex calls its customers to alert them of a failed test in order to advise and address any questions. Crosstex is, therefore, in a unique position to counsel customers and help ensure safety through compliance as a result of these daily consultations.

The Infection Control Helpline is open to anyone - not just Crosstex customers. Calls can range from the simplest of product inquiries to serious infection control protocol concerns. It is important for practices to understand that if they fail to follow compliance regulations, they face the danger of an audit, or worse, infection to their patients or staff members. Crosstex is urging healthcare workers: **"Don't Risk It"**. Call the **Infection Control Helpline at 8558-STERILE, (855) 878-3745. Monday - Friday, 8am to 5pm MST and let Crosstex assist with infection control product and process inquiries.**

About Crosstex International, Inc.

A division of Cantel Medical Corp., Crosstex manufactures a wide array of infection prevention and control products for the healthcare industry. Founded in 1953 and headquartered in Hauppauge, New York, Crosstex sells products including face masks, the majority of which are manufactured in its FDA-registered New York facility. Sold in more than 100 countries, Crosstex products include sterilization pouches and accessories, patient towels and bibs, surface disinfectants and deodorizers, germicidal wipes, hand sanitizers, gloves, sponges, cotton products, saliva ejectors and evacuator tips.

To contact Crosstex please visit crosstex.com or call 888.276.7783.